

WATER DIVISION NPDES COMPLAINT REPORT			
GPS LOCATION: 35 05 10.68, -92 43 35.15		AFIN: 15-00001	
DATE RECEIVED: 10/25/11		PERMIT#: AR0001830	
COMPLAINANT NAME: Anonymous		COUNTY: Complainant reported Perry County but is one mile north of county line in Conway County.	
ADDRESS: NA		COMPLAINT AGAINST: Unknown (determined to be permitted paper mill outfall).	
PHONE: NA		ADDRESS: NA	
		PHONE: NA	
TRACKING & REFERRAL INFORMATION			
PERSON RECEIVING REPORT: Website	DATE: 10/25/11	SUPERVISOR REFERRAL:	DATE:
INSPECTOR REFERRAL:	DATE:	MEDIA SUPERVISOR REFERRAL: Steve Johnson	DATE: 10/25/11
PHONE REFERRAL CONTACT:	DATE:	RECEIVING INSPECTOR: Travis Harmon	DATE: 10/25/11
COMPLAINT RECEIVED BY: ☐ PHONE ☐ LETTER ☐ VERBAL ☒ INTERNET ☐ EMAIL			
DETAILED DESCRIPTION			
Sunday Oct. 23 my wife and I observed a liquid running down the bank on the Ark. River. It had a chemical smell and caused white foam in the river for about a mile. It appeared to be running down the rock bank and not coming from a pipe. The smell was very strong and the source was unknown.			
LOCATION			
From Hw113 take Simpson Lane one mile east to the Arkansas River. River mile 170. 35*05'10.68N 92*43'35.15W			
PREVIOUS COMPLAINT: ☐ YES ☒ NO DATES:			
DISCHARGE TO Waters of State: ☒ YES ☐ NO NAME OF STREAM: Arkansas River (is permitted discharge).			
INVESTIGATION			
INSPECTOR: Travis Harmon		DATE: 10/26/11	
ACTION TAKEN: Inspection		PHOTOS TAKEN: ☒ YES ☐ NO	
I inspected on 10/26/11 in response to a complaint received concerning an unknown discharge to the Arkansas River occurring on 10/23/11. The complainant reported a chemical odor and foam for about one mile down river. The complainant provided coordinates, 35 05 10.68, -92 43 35.15) which place the reported discharge at the Green Bay Packaging Paper Mill outfall. On the day of the inspection I observed that the mill effluent ditch was discharging to the river, submerged, as designed. In the river, I could see some foam for about 30-40 yards down river. It appeared that the wind was blowing some foam against the river bank and causing some accumulation. I determined that the foam was not persistent. At the effluent ditch, before discharging to the river, the effluent appeared to have a slight dark stain with some paper mill odor. The effluent ditch was free of foam except for some foam which had accumulated against some woody debris. I did not see any other discharges in the area. The mill outfall is permitted and I found no violations on the date of inspection.			
FURTHER ACTION:			
As directed.			
SIGNATURE: Travis Harmon 		013169 (dmm)	DATE: 10/31/11