



**DIVISION OF
ENVIRONMENTAL
QUALITY**

Sarah Huckabee Sanders
GOVERNOR

Shane E. Khoury
SECRETARY

April 10, 2025

Honorable Stephanie Orman, Mayor
City of Bentonville
1000 SW 14th St.
Bentonville, AR 72712
Email Address: sorman@bentonvillear.com

RE: City of Bentonville Inspection (Benton County) – PDS #133240
AFIN: 04-00154 Permit No.: AR0022403

Dear Mayor Orman:

On March 27, 2025, I performed an SSO/Collection System Inspection of the above referenced facility in accordance with the provisions of the Federal Clean Water Act, the Arkansas Water and Air Pollution Control Act, and the regulations promulgated thereunder. A copy of the inspection report is enclosed for your records.

No violations were noted at the time of the inspection. Please refer to the attached inspection report for any comments.

If I can be of any assistance, please contact me at William.Cody@arkansas.gov or (501) 944-2569.

Sincerely,

A handwritten signature in blue ink that reads "Will Cody".

William Cody
Inspector, Office of Water Quality

CC: cearl@bentonvillear.com

 ENVIRONMENTAL QUALITY	OFFICE OF WATER QUALITY INSPECTION REPORT		
	AFIN: 04-00154 PERMIT #: AR0022403		DATE: 3/27/2025
	COUNTY: 04 Benton	PDS #: 133240	MEDIA: WN
	GPS LAT: 36.390939 LONG: -94.203999 LOCATION: Entrance		
FACILITY INFORMATION		INSPECTION INFORMATION	
NAME: City of Bentonville LOCATION: 1901 NE A St. CITY: Bentonville		FACILITY TYPE: 1 - Municipal INSPECTOR ID#: 142257 S - State FACILITY EVALUATION RATING: *** INSPECTION TYPE: SSO/Collection System DATE(S): 3/27/2025 ENTRY TIME: 10:43 EXIT TIME: 11:36 PERMIT EFFECTIVE DATE: 1/28/2021 PERMIT EXPIRATION DATE: 1/31/2026	
RESPONSIBLE OFFICIAL		FAYETTEVILLE SHALE RELATED: N	
NAME / TITLE: Stephanie Orman / Mayor COMPANY: City of Bentonville MAILING ADDRESS: 1000 SW 14th St. CITY, STATE, ZIP: Bentonville AR 72712 PHONE & EXT: / FAX: 479-271-3160 / EMAIL: sorman@bentonvillear.com		FAYETTEVILLE SHALE VIOLATIONS: N	
CONTACTED DURING INSPECTION: No		INSPECTION PARTICIPANTS	
		NAME/TITLE/PHONE/FAX/EMAIL/ETC.: Chris Earl, Manager, (479) 696-0273, cearl@bentonvillear.com William Cody, DEQ Area 1 Inspector, (501) 944-2569, William.Cody@arkansas.gov	
AREA EVALUATIONS (S=Satisfactory, M=Marginal, U=Unsatisfactory, N=Not Applicable/Evaluated)			
S	PERMIT	N	FLOW MEASUREMENT
N	RECORDS/REPORTS	N	LABORATORY
S	OPERATION & MAINTENANCE	N	EFFLUENT/RECEIVING WATER
N	SAMPLING	N	SLUDGE HANDLING/DISPOSAL
**	OTHER:		
N	STORMWATER		
N	FACILITY SITE REVIEW		
N	SELF-MONITORING PROGRAM		
N	PRETREATMENT		

SUMMARY OF FINDINGS	
No items were noted during the inspection.	
GENERAL COMMENTS	
Mr. Chris Earl, Manager at the Bentonville Water Resource Recovery Facility, accompanied me during the SSO/Collection System inspection. The inspection consisted of visiting three lift stations in the collection system. All lift stations visited are in good condition and do not reveal any evidence of recent high levels or overflows. The lift stations utilize Mission Control monitoring system. The lift stations revealed minimal accumulation of solids and grease. One employee monitors and evaluates roughly 15 stations per day every week. At lift station #1, there are two large EQ basins that can hold upwards of 5 MG, and these EQ basins are covered. It was discussed that most of Bentonville's wastewater flow goes to Lift Station #1 before being pumped to the plant for treatment. Lift Station #1 has manual and automatic bar screens due to the amount of wastewater coming to this one station. The inspection revealed no items of non-compliance.	

INSPECTOR'S SIGNATURE: 	DATE: 4/3/2025
SUPERVISOR'S SIGNATURE: 	DATE: 4/4/2025

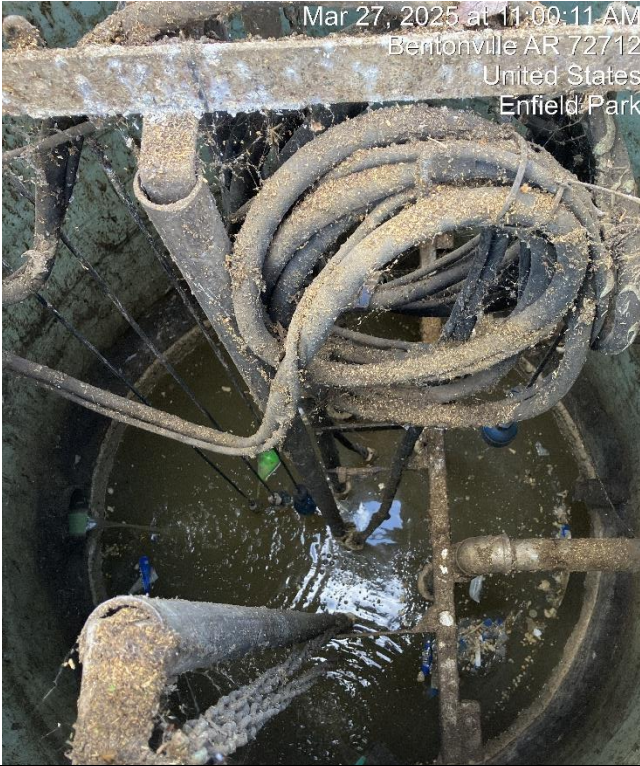
COLLECTION SYSTEM INSPECTION AND OVERALL RATING		☒ S ☐ M ☐ U ☐ NA ☐ NE
PROVIDE A BRIEF DESCRIPTION OF THE COLLECTION SYSTEM: <u>62 lift stations.</u>		
POPULATION SERVED/NUMBER OF RESIDENTIAL AND COMMERCIAL CONNECTIONS: <u>~ 62,000 population.</u>		
FEET OF SEWER SYSTEM: <u>350 – 360 miles.</u>		
AGE OF SYSTEM: <u>Anywhere from brand new to ~ 100 years old.</u>		
DOES THE SYSTEM EXPERIENCE PROBLEMS DURING DRY OR WET WEATHER (EXPLAIN):	☐ Y ☐ N ☐ NA ☒ NE	
IS THERE A SYSTEM IN PLACE FOR REPORTING SSOS TO ADEQ (DESCRIBE): <u>any SSO reports are eventually routed back to Mr. Earl and he then submits the report to DEQ.</u>	☒ Y ☐ N ☐ NA ☐ NE	
ARE ALL SSOs REPORTED REGARDLESS OF SIZE:	☒ Y ☐ N ☐ NA ☐ NE	
HAVE SSOs REACHED "WATERS OF THE STATE" (LIST DATE AND LOCATION OF EACH):	☐ Y ☒ N ☐ NA ☐ NE	
PUMP STATIONS		☒ S ☐ M ☐ U ☐ NA ☐ NE
NUMBER OF PUMP STATIONS IN SYSTEM: <u>62</u>	NUMBER WITH BACKUP POWER: <u>62</u>	
HOW OFTEN ARE PUMP STATIONS INSPECTED/MONITORED: <u>daily/every week.</u>		
ARE MAINTENANCE RECORDS AND/OR OPERATOR LOGS KEPT: <u>Yes.</u>		
ADEQUATE INVENTORY OF SPARE PARTS: <u>Yes. Storage shop at Lift Station #1 for collection system.</u>		
TYPE OF REMOTE ELECTRONIC MONITORING USED (I.E. SCADA OR AUTO DIALERS): <u>Mission Control</u>		
BRIEF SUMMARY OF EMERGENCY PROCEDURES: <u>Issue dependent, tech goes out, turn pumps to hand, diagnose issue from there.</u>		
NUMBER OF PUMP STATIONS VISITED DURING INSPECTION (SEE ATTACHED CHECKLISTS FOR EACH): <u>3</u>		
SATELLITE SYSTEMS		☐ S ☐ M ☐ U ☒ NA ☐ NE
DOES THE COLLECTION SYSTEM RECEIVE FLOW FROM SATELLITE SYSTEMS: <u>No</u>		
TYPE(S) OF WASTE WATER RECEIVED: ☐ RESIDENTIAL ☐ COMMERCIAL ☐ INDUSTRIAL ☐ OTHER:		
BRIEFLY DESCRIBE THE SATELLITE SYSTEM:		
ANY KNOWN PROBLEMS WITH SATELLITE SYSTEM:		
NAME, ADDRESS AND PHONE NUMBER OF PERSON RESPONSIBLE FOR SATELLITE SYSTEM:		

PUMP STATION VISIT (COMPLETE A SEPARATE CHECKLIST FOR EACH PUMP STATION VISITED)	
GENERAL INFORMATION AND OVERALL EVALUATION	☒ S ☐ M ☐ U ☐ NA
NAME AND/OR LOCATION OF PUMP STATION: <u>52/Oaklawn</u>	
TYPE(S) OF WASTE WATER RECEIVED: ☒ RESIDENTIAL ☐ COMMERCIAL ☐ INDUSTRIAL ☐ OTHER:	
NUMBER OF PUMPS: <u>2</u>	NUMBER OPERATIONAL: <u>2</u>
NUMBER AND SIZE OF PUMPS APPEARS ADEQUATE: <u>7.5 hp</u>	☒ S ☐ M ☐ U ☐ NA ☐ NE
EVIDENCE OF RECENT OVERFLOWS OR HIGH LEVELS:	☐ Y ☒ N ☐ NA ☐ NE
GENERAL OPERATION AND MAINTENANCE	☒ S ☐ M ☐ U ☐ NA
CLEAN AND WELL MAINTAINED WITH MINIMAL STORAGE OF UNRELATED EQUIPMENT:	☒ S ☐ M ☐ U ☐ NA ☐ NE
GATES/DOORS/HATCHES/LIDS/ETC. LOCKED TO PREVENT UNAUTHORIZED ACCESS AND/OR TAMPERING:	☒ S ☐ M ☐ U ☐ NA ☐ NE
WET WELLS, SUMPS AND PITS ADEQUATELY COVERED, GRATED OR OTHERWISE PROTECTED:	☒ S ☐ M ☐ U ☐ NA ☐ NE
ELECTRICAL CONTROLS COVERS CONDUIT AND EQUIPMENT PROPERLY INSTALLED AND MAINTAINED:	☒ S ☐ M ☐ U ☐ NA ☐ NE
GUARDS AND SHIELDS IN PLACE AROUND MOVING EQUIPMENT (BELTS, PULLEYS, DRIVESHAFTS, ETC.) :	☒ S ☐ M ☐ U ☐ NA ☐ NE
ADEQUATE VENTILATION TO PREVENT EXCESSIVE CONDENSATION AND/OR GASES AND FUMES:	☒ S ☐ M ☐ U ☐ NA ☐ NE
ADEQUATE LIGHTING FOR ROUTINE INSPECTION/MAINTENANCE:	☒ S ☐ M ☐ U ☐ NA ☐ NE
SEALS, VALVES AND PACKING ADEQUATELY MAINTAINED TO PREVENT LEAKS:	☒ S ☐ M ☐ U ☐ NA ☐ NE
MINIMAL ACCUMULATION OF GREASE AND SOLIDS IN WET WELLS:	☒ S ☐ M ☐ U ☐ NA ☐ NE
BACKUP POWER AND ALARMS	☒ S ☐ M ☐ U ☐ NA
PROVISIONS FOR GENERATOR AND/OR EMERGENCY TRANSFER PUMP:	☒ S ☐ M ☐ U ☐ NA ☐ NE
AUDIBLE/VISUAL ALARM WITH EMERGENCY CONTACT INFORMATION POSTED:	☒ S ☐ M ☐ U ☐ NA ☐ NE
SCADA SYSTEM (LIST PARAMETERS MONITORED): <u>Flow, water level, pump on/off, floats.</u>	☒ Y ☐ N ☐ NA ☐ NE

PUMP STATION VISIT (COMPLETE A SEPARATE CHECKLIST FOR EACH PUMP STATION VISITED)	
GENERAL INFORMATION AND OVERALL EVALUATION	☒ S ☐ M ☐ U ☐ NA
NAME AND/OR LOCATION OF PUMP STATION: <u>35</u>	
TYPE(S) OF WASTE WATER RECEIVED: ☒ RESIDENTIAL ☐ COMMERCIAL ☐ INDUSTRIAL ☐ OTHER:	
NUMBER OF PUMPS: <u>2</u>	NUMBER OPERATIONAL: <u>2</u>
NUMBER AND SIZE OF PUMPS APPEARS ADEQUATE: <u>7.5 hp</u>	☒ S ☐ M ☐ U ☐ NA ☐ NE
EVIDENCE OF RECENT OVERFLOWS OR HIGH LEVELS:	☐ Y ☒ N ☐ NA ☐ NE
GENERAL OPERATION AND MAINTENANCE	☒ S ☐ M ☐ U ☐ NA
CLEAN AND WELL MAINTAINED WITH MINIMAL STORAGE OF UNRELATED EQUIPMENT:	☒ S ☐ M ☐ U ☐ NA ☐ NE
GATES/DOORS/HATCHES/LIDS/ETC. LOCKED TO PREVENT UNAUTHORIZED ACCESS AND/OR TAMPERING:	☒ S ☐ M ☐ U ☐ NA ☐ NE
WET WELLS, SUMPS AND PITS ADEQUATELY COVERED, GRATED OR OTHERWISE PROTECTED:	☒ S ☐ M ☐ U ☐ NA ☐ NE
ELECTRICAL CONTROLS COVERS CONDUIT AND EQUIPMENT PROPERLY INSTALLED AND MAINTAINED:	☒ S ☐ M ☐ U ☐ NA ☐ NE
GUARDS AND SHIELDS IN PLACE AROUND MOVING EQUIPMENT (BELTS, PULLEYS, DRIVESHAFTS, ETC.) :	☒ S ☐ M ☐ U ☐ NA ☐ NE
ADEQUATE VENTILATION TO PREVENT EXCESSIVE CONDENSATION AND/OR GASES AND FUMES:	☒ S ☐ M ☐ U ☐ NA ☐ NE
ADEQUATE LIGHTING FOR ROUTINE INSPECTION/MAINTENANCE:	☒ S ☐ M ☐ U ☐ NA ☐ NE
SEALS, VALVES AND PACKING ADEQUATELY MAINTAINED TO PREVENT LEAKS:	☒ S ☐ M ☐ U ☐ NA ☐ NE
MINIMAL ACCUMULATION OF GREASE AND SOLIDS IN WET WELLS:	☒ S ☐ M ☐ U ☐ NA ☐ NE
BACKUP POWER AND ALARMS	☒ S ☐ M ☐ U ☐ NA
PROVISIONS FOR GENERATOR AND/OR EMERGENCY TRANSFER PUMP:	☒ S ☐ M ☐ U ☐ NA ☐ NE
AUDIBLE/VISUAL ALARM WITH EMERGENCY CONTACT INFORMATION POSTED:	☒ S ☐ M ☐ U ☐ NA ☐ NE
SCADA SYSTEM (LIST PARAMETERS MONITORED): <u>Flow, water level, pump on/off, floats.</u>	☒ Y ☐ N ☐ NA ☐ NE

PUMP STATION VISIT (COMPLETE A SEPARATE CHECKLIST FOR EACH PUMP STATION VISITED)	
GENERAL INFORMATION AND OVERALL EVALUATION	☒ S ☐ M ☐ U ☐ NA
NAME AND/OR LOCATION OF PUMP STATION: <u>1</u>	
TYPE(S) OF WASTE WATER RECEIVED: ☒ RESIDENTIAL ☒ COMMERCIAL ☐ INDUSTRIAL ☐ OTHER:	
NUMBER OF PUMPS: <u>5</u>	NUMBER OPERATIONAL: <u>5</u>
NUMBER AND SIZE OF PUMPS APPEARS ADEQUATE: <u>85 hp</u>	☒ S ☐ M ☐ U ☐ NA ☐ NE
EVIDENCE OF RECENT OVERFLOWS OR HIGH LEVELS:	☐ Y ☒ N ☐ NA ☐ NE
GENERAL OPERATION AND MAINTENANCE	☒ S ☐ M ☐ U ☐ NA
CLEAN AND WELL MAINTAINED WITH MINIMAL STORAGE OF UNRELATED EQUIPMENT:	☒ S ☐ M ☐ U ☐ NA ☐ NE
GATES/DOORS/HATCHES/LIDS/ETC. LOCKED TO PREVENT UNAUTHORIZED ACCESS AND/OR TAMPERING:	☒ S ☐ M ☐ U ☐ NA ☐ NE
WET WELLS, SUMPS AND PITS ADEQUATELY COVERED, GRATED OR OTHERWISE PROTECTED:	☒ S ☐ M ☐ U ☐ NA ☐ NE
ELECTRICAL CONTROLS COVERS CONDUIT AND EQUIPMENT PROPERLY INSTALLED AND MAINTAINED:	☒ S ☐ M ☐ U ☐ NA ☐ NE
GUARDS AND SHIELDS IN PLACE AROUND MOVING EQUIPMENT (BELTS, PULLEYS, DRIVESHAFTS, ETC.) :	☒ S ☐ M ☐ U ☐ NA ☐ NE
ADEQUATE VENTILATION TO PREVENT EXCESSIVE CONDENSATION AND/OR GASES AND FUMES:	☒ S ☐ M ☐ U ☐ NA ☐ NE
ADEQUATE LIGHTING FOR ROUTINE INSPECTION/MAINTENANCE:	☒ S ☐ M ☐ U ☐ NA ☐ NE
SEALS, VALVES AND PACKING ADEQUATELY MAINTAINED TO PREVENT LEAKS:	☒ S ☐ M ☐ U ☐ NA ☐ NE
MINIMAL ACCUMULATION OF GREASE AND SOLIDS IN WET WELLS:	☒ S ☐ M ☐ U ☐ NA ☐ NE
BACKUP POWER AND ALARMS	☒ S ☐ M ☐ U ☐ NA
PROVISIONS FOR GENERATOR AND/OR EMERGENCY TRANSFER PUMP:	☒ S ☐ M ☐ U ☐ NA ☐ NE
AUDIBLE/VISUAL ALARM WITH EMERGENCY CONTACT INFORMATION POSTED:	☒ S ☐ M ☐ U ☐ NA ☐ NE
SCADA SYSTEM (LIST PARAMETERS MONITORED): <u>Flow, water level, pump on/off, floats.</u>	☒ Y ☐ N ☐ NA ☐ NE

Office of Water Quality Photographic Evidence Sheet			
Location:	City of Bentonville		
Photographer:	William Cody	Date:	3/27/2025
Witness:	Chris Earl	Time:	10:50
		Photo #:	1
Description:	Wet well at Lift Station #52 with minimal accumulation of solids and grease.		
Mar 27, 2025 at 10:50:00 AM 2901 NE A St Bentonville AR 72712 United States 			
Photographer:	William Cody	Date:	3/27/2025
Witness:	Chris Earl	Time:	10:50
		Photo #:	2
Description:	Mission Control monitoring system installed at each lift station.		
Mar 27, 2025 at 10:50:18 AM 2901 NE A St Bentonville AR 72712 United States 			

Office of Water Quality Photographic Evidence Sheet			
Location:	City of Bentonville		
Photographer:	William Cody	Date:	3/27/2025
Witness:	Chris Earl	Time:	11:00
Photo #:	3		
Description:	Wet well at Lift Station #35.		
 Mar 27, 2025 at 11:00:11 AM Bentonville AR 72712 United States Enfield Park			
Photographer:	William Cody	Date:	3/27/2025
Witness:	Chris Earl	Time:	11:17
Photo #:	4		
Description:	Area where pumps are located at Lift Station #1.		
 Mar 27, 2025 at 11:17:45 AM Bentonville AR 72712 United States			

Office of Water Quality Photographic Evidence Sheet			
Location:	City of Bentonville		
Photographer:	William Cody	Date:	3/27/2025
Witness:	Chris Earl	Time:	11:18
Photo #:	5		
Description:	Manual bar screen at Lift Station #1.		
Mar 27, 2025 at 11:18:22 AM Bentonville AR 72712 United States 			
Photographer:	William Cody	Date:	3/27/2025
Witness:	Chris Earl	Time:	11:20
Photo #:	6		
Description:	Automatic bar screen at Lift Station #1.		
Mar 27, 2025 at 11:20:37 AM Bentonville AR 72712 United States 			

Office of Water Quality Photographic Evidence Sheet			
Location:	City of Bentonville		
Photographer:	William Cody	Date:	3/27/2025
Witness:	Chris Earl	Time:	11:21
Photo #:	7		
Description:	Ferrous sulfate silo/tank at Lift Station #1.		
Mar 27, 2025 at 11:21:14 AM Bentonville AR 72712 United States			
			
Photographer:	William Cody	Date:	3/27/2025
Witness:	Chris Earl	Time:	11:21
Photo #:	8		
Description:	Covered dumpster for screenings from the automatic bar screen.		
Mar 27, 2025 at 11:21:30 AM Bentonville AR 72712 United States			
			